

CUSTOMER SUPPLIED GARMENTS POLICY:

In an effort to provide high-quality production services for all orders, CollegeWear, Inc. prefers to order garments for production direct from our trusted distributors to ensure quality, durability and ease in replacement in the event of an error.

For orders using customer supplied garments, CollegeWear, Inc. 1) will not be held liable for manufacturer/mill defects on provided garments, 2) may be unable or refuse to print on certain garment types, and 3) will not be held liable to replace customer supplied garments in the event of production errors. It is recommended additional garments are provided to account for underage/spoilage rates.

All provided garments supplied to CollegeWear, Inc. for imprint services must be:

- NEW and UNWASHED
- Sorted by size and clearly labeled for each design.
- Should be accompanied by a detailed list of all garments being supplied for the order, including Brand, Style Number, Color and Size
- First and last name, as well as invoice number, must be included with the garments

All of the above conditions must be met prior to delivering garments in person to our facility, or coordinating pick up of garments by one of our team members from your location. Additionally, garments will only be received/picked up for production once an order has been placed, approved and paid for.

Any garments left at CollegeWear, Inc. for more than 90 days are considered abandoned and are donated or discarded.